



What's New In West Chester

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March 2012

West Chester Hospital's Emergency Department named a "Center of Excellence"

Nearly 28,000 patients are seen each year within the West Chester Hospital Emergency Department. The exemplary service offered to patients has earned West Chester Hospital's Emergency Department verification as an "Emergency Center of Excellence" by Emergency Excellence (EmEx), an organization specializing in emergency department benchmarking.

Notable accomplishments as part of the EmEx ranking included 98th percentile Press Ganey patient satisfaction scores, and a "door-to-doctor" time averaging less than 15 minutes. The award was given after a rigorous review of more than 100 key performance indicators linked to: safety, satisfaction, space, staff, support, systems and solvency.



"This award is validation of our Emergency Department team's delivery of excellent patient care," said Kevin Joseph, MD, president and chief executive officer of the hospital and assistant professor at the UC College of Medicine.

Patients to West Chester Hospital's Emergency Department are escorted to private rooms for registration and treatment within 10 minutes (on average) of arrival. Patients are seen by a physician within 14 minutes (on average) of arrival.

The University of Cincinnati Physicians' emergency medicine doctors who staff West Chester Hospital's Emergency Department also staff UC Health University Hospital's Level 1 trauma center.

The West Chester Hospital opened in May 2009 as the first new, full-service hospital to be built in the region in 25 years. UC Health invested \$200 million in the 160-bed hospital in West Chester's Uptown. Since its opening, West Chester's Uptown has

seen increased development of commercial business, as well as medical-related offices.

Office/Technology

Display Works, specializing in award-winning tradeshow exhibits and display solutions, announced it will relocate its Cincinnati office to a 67,048-square-foot facility at 5455 West Chester Road (Downtown). Display Works will open its new office March 2012.

www.displayworks.com



Lakota Liberty Printing, a family-owned and operated full-service printer, announced it will expand and relocate its existing printing business to a 3,000-square-foot office and warehouse facility at 9743 Crescent Park Drive in Schumacher Commerce Park (Downtown). Lakota Liberty Printing will be in its new location April 2012.

www.lakotalibertyprinting.com



Signs Now, specializing in computer-designed signs and graphics, opened a 4,477-square-foot facility at 9850 Princeton-Glendale Road/SR747. Signs Now provides high-quality indoor and outdoor signs, digital signage, tradeshow graphics, vehicle wraps,

Commercial



The Fresh Market, a European-style market, announced it will occupy a new 23,697-square-foot building being constructed at 7720 Voice of America Centre Drive in the Voice of America Centre (Uptown). The Fresh Market features fresh produce, flowers and other perishable goods.

www.thefreshmarket.com



Jack in the Box, a national leading fast-food hamburger chain, announced it will construct a new 2,812-square-foot building at 7425 Tylersville Road (Uptown).

www.jackinthebox.com

Advance Auto Parts, a leader in the automotive aftermarket industry, announced it will open a 6,300-square-foot store at 8136 Princeton-Glendale Road in Beckett Commons.

www.advanceautoparts.com

Industrial



Netrada Corporation, a German-owned international provider of full-service eCommerce solutions for the fashion industry, leased a 192,000-square-foot facility at 9756 International Boulevard (Downtown). This facility will be Netrada's second West Chester location employing more than 500 in the Township.

www.netrada.com



Quasonix, designs, develops and manufactures high performance aeronautical telemetry products, announced a 4,760-square-foot expansion to its existing West Chester facility at 6025 Schumacher Park Drive in Schumacher Commerce Park (Downtown).

www.quasonix.com

and logos.

www.signsnowcinci.com

Additional New Developments

A Cherry On Top, giving people a chance to create their own dessert experience, announced it will open a 1,836-square-foot facility at 9328 Union Centre Boulevard in the U.S. Bank Centre building (Downtown). A Cherry On Top offers homemade brownies, pies and cakes to accompany their wide array of frozen yogurt flavors and made-from-scratch toppings and sauces.

Bark Avenue Doggie Day Spas, 15 years of experience providing a safe, loving, luxurious spa experience for pampered pups, opened a nearly 1,000-square-foot facility at 9272 Cincinnati-Columbus Road (U.S. Route 42). www.barkavenuespas.com

Bob Sumerel Tire, providing a full range of tire and automotive services, announced a 1,306-square-foot expansion to its existing West Chester facility at 7889 Tylersville Road (Uptown). www.bobsumereltire.com

Cash Zone, an innovative group managing multi-state financial entities, opened a 3,200-square-foot office at 10018 International Boulevard (Downtown). www.cashzone.com

Claire's, specializing in hair, makeup and accessories for young women, announced it will open a 1,521-square-foot store at 7688 Voice of America Centre Drive (Uptown). Claire's is slated to open mid-to-late March 2012. www.clares.com

Goodcents Deli Fresh Subs, specializing in sub sandwiches, soups, salads and wraps, opened a 2,111-square-foot restaurant at 9216 Allen Road at Union Centre Boulevard (Downtown). order.mrgoodcents.com

Kneading Touch of West Chester, a therapeutic massage center, opened a nearly 1,000-square-foot facility at 8988 Cincinnati-Dayton Road (Midtown). www.kneadingtouchtmc.com

Kopco Graphics, a leading custom-printed label manufacturer, will open a 28,218-square-foot office at 9750 Crescent Park Drive in Schumacher Commerce Park (Downtown). Kopco Graphics is slated to open at its new facility mid-March. www.kopcographics.com

Mattress Firm, a national mattress retailer, opened a 36,800-square-foot warehouse and distribution facility at 4670 Interstate Drive off Princeton-Glendale Road. www.mattressfirm.com

Midmark Connect, a worldwide manufacturer and distributor of healthcare, diagnostic, and software products for medical, veterinary, and dental markets, opened a 3,580-square-foot office at 9277 Centre Pointe Drive in Centre Pointe Office Park (Downtown). www.midmark.com

Oasis Tattoo Company, a custom tattoo studio, leased a nearly 1,000-square-foot facility at 9297 Cincinnati-Columbus Road (U.S. Route 42).

www.oasistattoocompany.com

Port Logistics Group, a leading provider of gateway logistics services, leased a 19,200-square-foot warehouse facility at 9440 Meridian Way (Downtown).

www.portlogisticsgroup.com

PowerSteps, specializing in the sales and distribution of orthotics products, relocated its business to a 25,250-square-foot facility at 8930 Global Way (Downtown). www.powersteps.com

RJ's Sports Pub, celebrating food, fun and spirits, announced it will open its 4,087-square-foot facility at 7886 Cincinnati-Dayton Road in the former Guenther's building (Midtown). RJ's Sports Pub is scheduled to open May 1st and will feature daily lunch and dinner specials.

Rite Rug, specializing in quality, affordable flooring, announced it will expand and relocate its existing West Chester business to a 60,000-square-foot warehouse facility at 9976 International Boulevard (Downtown). Rite Rug will also open a 2,800 square-foot retail center at 10020 International Boulevard in front of its new warehouse location. Rite Rug has thousands of carpet, wood floors, hardwood, laminate and tile flooring products available for residential and commercial customers.

www.riterug.com

Salon You-Phoria of West Chester, specializing in products and services that enhance your personal appearance and mental relaxation, announced it will open a nearly 1,000-square-foot salon at 9092 Cox Road in West Chester Plaza (U.S. Route 42). Salon You-Phoria of West Chester will celebrate its grand opening April 1st.

Thomas & Sons Automotive, providing a full range of automotive repair services, opened a 6,300-square-foot facility at 7984 Cincinnati-Dayton Road (Midtown). Thomas & Sons does everything from oil changes to engine rebuilds.

West Chester Fitness Club, specializing in personal training, weight loss, boot camps, sports training, and more, opened a 5,800-square-foot gym at 9154 Port Union-Rialto Road (Downtown). www.westchesterfitnessclub.com

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